# Accessibility statement for www.oapen.org

#### How accessible this website is

We know some parts of this website are not fully accessible:

- you cannot modify the line height or spacing of text
- most older PDF documents are not fully accessible to screen reader software
- you cannot skip to the main content when using a screen reader

#### What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

email r.snijder@oapen.org

We'll consider your request and get back to you in 30 days.

If you cannot view the map on our 'contact us' page, call or email us <a href="https://www.oapen.org/content/contact">https://www.oapen.org/content/contact</a> for directions.

### Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact: <a href="r.snijder@oapen.org">r.snijder@oapen.org</a>.

# Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

## Contacting us by phone or visiting us in person

Find out how to contact us <a href="https://www.oapen.org/content/contact">https://www.oapen.org/content/contact</a>.

# Technical information about this website's accessibility

OAPEN Foundation is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the <u>Web Content Accessibility Guidelines version 2.1</u> AA standard, due to the non-compliances listed below.

#### Non accessible content

The content listed below is non-accessible for the following reasons.

#### Non compliance with the accessibility regulations

The OAPEN Library contains many documents in the PDF format, provided by hundreds of publishers. These documents may not always meet the accessibility regulations. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

# Disproportionate burden

We've assessed the cost of fixing the PDF file issues. We believe that doing so now would be a <u>disproportionate burden</u> within the meaning of the accessibility regulations.

# Content that's not within the scope of the accessibility regulations

The accessibility regulations <u>do not require us to fix PDFs or other documents published before 23 September 2018</u> if they're not essential to providing our services.

#### How we tested this website

This website was last tested on 21-1-2020. The test was carried out by the OAPEN Foundation.

We tested the OAPEN Library, available at www.oapen.org.

This statement was prepared on 21-1-2010. It was last updated on 21-1-2020.